

PERRIN & ROWE WARRANTY

- 1.** Perrin & Rowe products sold by The English Tapware Company Limited (**TETC**) are warranted to be free from manufacturing defects in materials and workmanship for five (5) years from the date of purchase.
- 2.** Ceramic disc cartridges in Perrin & Rowe tapware have a five (5) year warranty, provided that in-line strainers have been fitted to all water inlets and the maximum inlet water pressure is 500 Kpa. These inexpensive cartridges may require replacement during the life of the tap.
- 3.** Dated proof of purchase from TETC or an authorised agent must be provided for all warranty claims. The warranty period for replacement parts is limited to the expiry date of the original warranty.
- 4.** TETC reserves the right to inspect allegedly defective goods on site or to require the purchaser to return the goods. If returned goods are found to be defective, reasonable freight costs incurred by the purchaser may be reimbursed by TETC, at TETC's sole discretion.
- 5.** All TETC warranties:
 1. are subject to the relevant product having been installed in accordance with the relevant installation instructions and regulations by a Licensed Plumber; and
 2. do not apply to damage, defects or other malfunctions caused by improper installation or maintenance, accident, neglect, vandalism, misuse, alteration, modification, unusual physical or environmental conditions, use in an application for which it was not intended or designed or the use of harsh or abrasive cleaners.
- 6.** Liability of TETC for a breach of any condition or warranty as implied by the Trade Practices Act 1974 only applies to product purchased and installed in Australia and is limited to one or more of the following, as TETC decides:
 - replacement of the goods or supply of equivalent goods; or
 - payment of the cost of replacing the goods or acquiring equivalent goods; or
 - repair of the goods; or
 - payment of the cost of having the goods repaired.
- 7.** Other than in relation to the warranties stated above (if applicable), TETC shall not be held liable for any damage, injury, loss, harm, inconvenience or other detriment, whether physical, financial or otherwise arising directly or indirectly from the purchase, carriage, installation or use of the goods in any way whatsoever.